



December 06, 2007

Acct No:

SHELL

In response to your inquiry, we requested the consumer reporting agencies to:

- Delete the account(s) from your credit report.

We have forwarded the information to the following agencies:

Equifax Information Services LLC
PO Box 740256
Atlanta, GA 30374
1-800-685-1111
www.equifax.com

TransUnion Consumer Solutions
PO Box 2000
Chester, PA 19022-2000
1-800-916-8800
www.transunion.com

Experian
PO Box 2002
701 Experian Parkway
Allen, TX 75013-0036
1-888-397-3742
www.experian.com

Please allow at least 30 days for them to update their files.

Sincerely,

S. Walker
Manager

CBR0009

FEDERAL REGULATIONS REQUIRE THE STATEMENT PRINTED ON THE REVERSE SIDE