

Our investigation of the dispute you submitted is now complete. The results are listed below and a new copy of your credit report is enclosed.

If our investigation has not resolved your dispute, you may add a 100-word statement to your report. If you provide a consumer statement that contains medical information related to service providers or medical procedures, then you expressly consent to TransUnion including this information in every credit report we issue about you.

If there has been a change to your credit history resulting from our investigation, or if you add a consumer statement, you may request that TransUnion send an updated report to those who received your report within the last two years for employment purposes, or within the last one year for any other purpose.

If interested, you may also request a description of how the investigation was conducted along with the name, address and telephone number of anyone we contacted for information.

Thank you for helping ensure the accuracy of your credit information.

Investigation Results

ITEM	RESULTS
CITIBANK CBSD NA	DELETED
NGO FINANCIAL	DELETED
OSI COLLECTION SERVICES	DELETED
BUSINESS & PROFESSIONAL	DELETED
BUSINESS & PROFESSIONAL	DELETED
WEST ASSET MANAGEMENT	DELETED
CAPITAL ONE SERVICES	NEW INFORMATION BELOW
CAPITAL ONE SERVICES	DELETED
SHELL/CITIBANK SD NA	DELETED
CHAPTER 7 BANKRUPTCY DISCHARGED	DELETED

Any corrections to your identification requested by you have been made, and are included in the following credit report.